

Dream Factory Haarlem



Below you will find the most important house rules of Dream Factory Haarlem. We kindly ask you to respect these rules so that all guests can enjoy a pleasant stay.

General rules

- Instructions from Dream Factory Haarlem staff must always be followed.
 - In case of fire: stay calm, **call 112** and then contact us on +31 85 018 9879. Leave the building immediately.
 - Security cameras are installed in the common areas of Dream Factory Haarlem. By entering the premises, you consent to the recording and (if necessary) retention of these images in accordance with the GDPR (AVG).
 - Dream Factory Haarlem is not responsible for loss, damage or theft of personal belongings.
 - Check-in is from 15:00. Check-out is no later than 11:00.
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Not allowed

The following is not permitted within Dream Factory Haarlem:

- Taking, wilfully damaging or destroying property belonging to Dream Factory Haarlem. Any damage or loss will be charged to the guest.
- Causing nuisance to other guests, for example through loud music, noise or inappropriate behaviour.
- Smoking (including e-cigarettes and vapes) inside the building. All smoke detectors are linked to the other apartments!! In case of violation, a fine of **€ 175** will be charged, plus any additional costs and possible compensation for resulting damage to other guests.
- Using, dealing or possessing drugs or narcotics.
- Using nitrous oxide balloons or any other 'recreational products' in the apartment, common areas or car park.
- Engaging in sexual services or prostitution. If this is discovered, the police will be notified, the reservation will be terminated and a fine of **€ 400** will be imposed.
- Staying in the apartment with more people than reserved and paid for.
- Using the free parking facility with more than one vehicle. You may contact us to reserve an additional parking space for a small fee if one is available.
- Organising parties or gatherings in the apartments.

House Rules

- Using or tampering with smoke detectors, fire extinguishers or other safety equipment without a valid reason. In case of violation, a fine of **€ 175** will be charged, plus any additional costs and possible compensation for resulting damage.
 - Bringing pets.
 - Using open flames, candles or any other form of open fire. Cooking is only allowed in the kitchen..
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Quiet hours and visitors

- We ask guests to respect the quiet hours of other guests between 22:00 and 07:00 and to avoid noise disturbance (including loud talking in the corridor or hallway).
 - Visitors who are not registered as guests are only allowed with the express prior permission of Dream Factory Haarlem. Unauthorised visits may result in termination of the stay.
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Waste

- Waste bags will be collected by the cleaning staff at the end of your stay. Once an outdoor container is available, fully closed waste bags may be placed in it. The cleaning staff will then remove them for you..
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Violation of house rules

- In the event of a serious violation of the house rules, Dream Factory Haarlem reserves the right to deny guests immediate access to the premises, without refund of the paid reservation and while retaining the right to claim compensation for damages.
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By staying at Dream Factory Haarlem you agree to these house rules.